

Why the present document

This page describes the site's procedures for the processing of the personal data of its users. Data are always processed within the law and to the highest ethical standards in accordance with all relevant legal requirements ((and thus also in accordance with the principles of ethics, legality, transparency and the protection of privacy and rights) and thus by methods strictly correlated to the purposes pursued.

Giving due consideration to technological innovations, suitable prevent measures are adopted by illycaffè S.p.A. (hereinafter also "the Company" or "illycaffè") when using personal data, in order to minimise the risk of even accidental destruction or loss, unauthorized access to the data, or uses which are illegal or incompatible with the purposes for which the data were acquired. illycaffè will only perform on the data the operations necessary for the pursuance of the purposes specified in the aforesaid notice and in the privacy policy statement given to the users to the collection of personal data.

Data will be conserved and used for a period appropriate to the relative purposes and compliant with the relevant legal requirements. Data may also be organized in databanks/databases, including computer-managed ones.

The privacy policy information is also provided as a short notice pursuant to EU 2016/679 to all those who interact with the web services of this site, for the purposes of the protection of the personal data accessible by internet through the address:

live.illy.com

the address of the site's home page.

The information is provided solely for the site specifically referred to and not for any other websites the user may visit by means of links. The aforesaid websites are independent data controllers (except in the case of sites belonging to the company) and users should refer to the sites concerned.

The information is also based on Recommendation n. 2/2001, adopted by the European data protection authorities, meeting in the Group established by art. 29 of Directive 95-46-EC, on 17th May 2001 to set a number of minimum requirements for the on-line acquisition of personal data, and especially procedures, times, and the information the data controllers are required to provide to users when they log on to web pages, regardless of their reason for doing so.

The server on which the website resides is at datacenter OTS S.p.A. - Street 1, Building F, Entrance 5, Floor 6 - 20090 Assago - Milanofiori (MI) - Italy.

In addition to server address, data may be processed at illycaffè S.p.A.'s head-office or wherever data processors appointed by illycaffè S.p.A. may be based (as well as on the premises of third parties to whom the data can be communicated in quality of independent data controllers and that are indicated in such policy or in appropriate privacy policy statement inside of the site).

Users are however advised to view all the specific information provided in the various sections of the site.

Types of data processed and procedures of processing data

Navigation data

During their normal operation, the IT systems and software procedures which operate this website acquire some personal data the transmission of which is implicit in the use of Internet communications protocols.

These data are not gathered for association with identified subjects, but by their very nature, when processed or associated with data held by third parties, they might allow users to be identified.

This category of data includes the IP addresses or domain names of the computers used by users who log onto the site, the addresses in URI (Uniform Resource Identifier) notation of the resources requested, the time of the request, the method used when submitting the request to the server, the size of the file obtained in reply, the numerical code indicating the server's response status (concluded successfully, error, etc.) and other parameters relating to the user's operating system and IT environment.

These data are used for the sole purpose of obtaining anonymous statistical information concerning use of the site and to check that it is operating correctly and are deleted immediately after processing. The data might be used to identify those responsible in the event of IT crime against the site or more generally against the company.

The data could be processed by illycaffè manually, on paper or using IT or telematic means (and therefore illycaffè will store and process the data on paper or IT media).

Cookies

Definition of cookies

Cookies are small text files that are sent to your computer.
The site in question uses the following types of cookies.

A. Technical session cookies

So-called session cookies are solely used for transmitting session identifying data in the form of numbers randomly generated by the server. These cookies are necessary to ensure secure and efficient site browsing.

Session cookies are used in this site precisely to ensure maximum user privacy during browsing as they do not permit acquisition of user's personal details that would otherwise permit user identification and recognition. These cookies are processed with electronic means.

B. Additional technical cookies

illycaffè uses some technical cookies:

- cookie concerning the option "Remember". You in this case accept a cookie that remembers you on the next visit, avoiding to retype password again. You are always free to refuse this cookie by not clicking the option. You are also free to delete cookies from your browser.

- additional technical cookies. There are other technical cookies essential for the proper operation of the website. These cookies allow you to provide the services requested by users and to browse the site using its best performance. This type of cookie cannot be disabled because it is necessary for the proper operation of the site.

Data supplied voluntarily by the user

For specific provisions for which there is a specific form (e.g. form of registration) it is better to refer to the specific privacy policy statement.

The optional, explicit, voluntary dispatch of electronic mail to the addresses provided on this site (in the event in which it is only indicated address email and does not exist an appropriate form in presence of which it is better to refer to the specific notices that regulate the provision in the various form), leads by illycaffè to the subsequent acquisition of the sender's address, necessary in order to reply to the enquiry, and any other personal data included in the message (and its attachments) or the specific forms used. In this case (where email address is provided alone, without a specific form of compilation in the presence of which refer to specific information governing the provision in various forms) the provision of data is optional but failure to provide an address or other data necessary for dealing with the request will make any reply to the email, and thus the fulfilment of the request, impossible. With the sending of the e-mail the person concerned shall authorize illycaffè to the processing of data for responding to the requests.

In case of requests for material shipment, the necessary data to the shipment could be communicated by illycaffè to mail-carriers.

Data, in paper or electronic format, could be dealt by illycaffè manually or with computerized instruments.

Data Controller and Data Protection Officer

The Data Controller is illycaffè S.p.A., having its registered office in via Flavia 110, Trieste, phone number +39.040.3890.111, fax number +39.040.3890.490, e-mail: infoprivacy@illy.com. There is also a Data Protection Officer available at the email address dpo@illy.com and at the addresses of the Company.

Rights

We inform you that the GDPR provides the possibility for the data subject to ask the Data Controller (at the above addresses) to access personal data and to correct or cancel them or limit their processing or to oppose their processing, in addition to the right to data portability, as well as other rights contained in Chapter 3 of the GDPR including the revocation of consent, where provided: the withdrawal of consent does not affect the lawfulness of the processing based on consent given before revocation.

Complaints

The data subject can always lodge a complaint with a supervisory authority whose references can be found on the website www.garanteprivacy.it/web/quest/home/footer/link.

Legal Basis

The legal basis the legal basis consists of legal obligations (Italian and European laws) as well as the legitimate interests of the Data Controller in the customer-supplier relationship. Furthermore, for the purposes for which consent is provided, the legal basis is the consent itself. The processing takes place in Italy.

Context of communication and disclosure of personal data

No data is being disclosed by illycaffè

For specific processing for which there is a specific form (e.g. form of registration) it is better to refer to the specific notices.

For any other processing, the data may be disclosed on behalf of illycaffè, each for own role, to all subjects delegated by illycaffè (administration staff, public relations staff, information system staff that can also carry out tasks of system administrators being appointed as such in this case, IT consultants also external to the Company, that can also carry out tasks of system administrators being appointed as such in this case, marketing staff also external to the Company, internal and external mailing and enveloping staff also external to the Company, staff of internal and external Data Processors, website staff also external to the Company, legal consultants also external to the Company, legal department staff) and to internal and external Data Processor (eg. companies in charge of envelope filling and mailing, marketing, administration and maintenance of servers, website administration).

If necessary, the data can also be communicated by illycaffè to judicial bodies or to the police or to anyone it is necessary in order to satisfy obligation provided for the law, regulations or EU law or in order to assert a right during judicial proceedings.

Optional or compulsory provision data and procedures of treatment

For a complete information on the treatment of the data by illycaffè, we invite you to take vision of all the information contained within the various areas of application of the data and all sections of this privacy policy.

Specific Notices

As already mentioned, specific summary information is available on the site in the pages of the site prepared for particular services on request. Please also refer to these information that integrate this policy.

N.B. The consent can only be given by persons over 16 years, if the subject is under 16, he cannot use what is provided for in the purposes for which consent is required (eg. receiving commercial communication, ...).

This privacy policy is updated as at 25/05/2018. Such update is carried out inside of policy of constant review of the informative ones. The versions of the previous policy statements are available writing to Data Controller (email dpo@illy.com).